

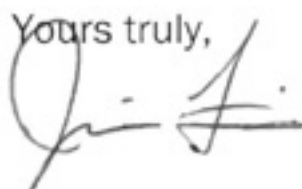


Allan W. Bentley  
Director of Business Development  
Brothers' Custom Windows and Doors  
360 Industrial Road, Unit C  
San Carlos, CA 94070

Dear Mr. Bentley,

I am very pleased to write about Brothers' Custom Windows and Doors. Ryan Associates has just celebrated its 25th anniversary. During that time almost our entire business has consisted of building and remodeling high-end custom homes. We work with the very best subcontractors and suppliers assembled from everywhere in the United States as well as from other countries. Our clients and their architects expect nothing short of the very best quality from us, and we, in turn, expect nothing less from our vendors and subcontractors. In this context it is not small praise to say that Brothers' is one of our preferred vendors for Doors and Windows.

Our companies have worked together for about 10 years, and have completed many projects together. The quality of Brothers' product has always been high. In the last couple of years it has gotten better and now compares favorably with the very best custom doors and windows made in this country. While we always have several projects in progress together, we are currently involved in one with a particularly aggressive schedule. Brothers' team has gone to great lengths to help us maintain our schedule. With their help, we expect to complete the project on time and on budget.

Yours truly,  


Jim Friedman  
Chairman

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